

## Explore Fibermax Monosite Internet Package (GPON, OneAccess router)

### Contract summary

This contract summary provides the main elements of this service offer as required by the EU law <sup>(1)</sup>. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

### Services and equipment

#### Fixed Internet Access:

The service is composed of:

- an Explore Fibermax connection on shared fiber (GPON)
- 'a Basic Internet' Internet Service door

Equipment	OneAccess Router
Internet access via a fix line	Included
Monthly internetvolume	Unlimited
IPv4-address	Static
SLA	5h repair within the intervention window (Monday to Friday from 8 to 20h and Saturday from 8 to 16h30 )

#### Available Options :

- Explore Satellite Office Backup : backup through a VDSL/ADSL line
- Extended intervention window
- New IP Pack or extension of existing IP Pack
- Protection through Next Generation FireWall :
  - o Next Generation Firewall Large: protection firewall itself. The activation of this service is necessary to activate the other options
  - o NGFW Advanced Security Large: URL filtering and advanced anti-malware protection
  - o NGFW User Directory Integration: allows to link firewall rules to the company's internal directory for user mapping.
  - o Teleworking: allows remote access via the Internet
- DDOS Protection

### Speeds of the internet service

#### Profile 140M/30M

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	140M	30M

<sup>(1)</sup> Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( O J L 321, 17.12.2018, p.36)

**Profile 250M/30M**

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	250M	30M

**Profile 350M/50M**

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	350M	50M

**Profile 500M/100M**

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	500M	100M

**Profile 1000M/200M**

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	1000M	200M

(1) Your fixed internet speed depends on your address,  
see [www.proximus.be/professional/internetspeed](http://www.proximus.be/professional/internetspeed)

**Price**

Monthly subscription and other costs (in function of the contract duration and the chosen product)

<b>FiberMax Monosite Internet Package _ Shared fiber &amp; OneAccess Router (12 months)</b>			
Downstream/ Upstream	Router	Price per month (excl. VAT)	Installation charge (excl. VAT)
140M/30M	OA 521	160,00 €	500,00 €
250M/30M	OA 521	230,00 €	500,00 €
350M/50M	OA 521	290,00 €	500,00 €
500M/100M	OA 521	340,00 €	500,00 €
1000M/200M	OA 621	570,00 €	500,00 €

(<sup>1</sup>) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

FiberMax Monosite Internet Package _ Shared fiber & OneAccess Router (36 months)			
Downstream/ Upstream	Router	Price per month (excl. VAT)	Installation charge (excl. VAT)
140M/30M	OA 521	140,00 €	250,00 €
250M/30M	OA 521	200,00 €	250,00 €
350M/50M	OA 521	250,00 €	250,00 €
500M/100M	OA 521	300,00 €	250,00 €
1000M/200M	OA 621	490,00 €	250,00 €

**Available Options** (prices are indicated on the order form)

- Explore Satellite Office Backup
- Extended intervention window
- New IP Pack or extension of existing IP Pack
- Protection through Next Generation Firewall (see price in table below)

Price (excl. VAT)	Next Generation Firewall (12 months)		Next Generation Firewall (36 months)	
	Price per month	Installation Charge	Price per month	Installation Charge
Next Generation Firewall Large ( prerequisite for options below)	175 €	300 €	157,5 €	150 €
NGFW Advanced Security Large	100 €	120 €	90 €	60 €
NGFW User Directory Integration	0 €	600 €	0 €	300 €
Teleworking pack 5 users	40 €	180 €	36 €	90 €

- DDOS Protection

Price (excl. VAT)	DDOS Protection (12 months or 36 months)	
	Price per month	Installation Charge
DDOS Protection [up to 500M/100M]	70 €	250 €

**Duration, renewal and termination**

- Fixed term of 12 or 36 months. At the end of the initial period the contract is tacitly extended for an undefined period.
- Termination in writing at any time by means of a 1 month notice period.

(<sup>1</sup>) Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( O J L 321, 17.12.2018, p.36)

Proximus SA of public law, Bd du Roi Albert II, 27, 1030 Brussels, VAT BE 0202.239.951 RPM Brussels, IBAN BE82 2100 0008 8968 BIC GEBABEBB

- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

#### **Features for end-users with disabilities**

Detailed information on adapted solutions : [www.proximus.be/handicap](http://www.proximus.be/handicap)

#### **Other relevant information**

Prices and descriptions are subject to error, to any applicable promotion and to subsequent modification. Only the prices in force at the time of subscription to the service, product or option are contractually binding.

By submitting his order, the customer accepts the general and specific terms and conditions as well as the other pre-contractual information available at [www.proximus.be/legalmentions](http://www.proximus.be/legalmentions)

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