


ACCESS			
1. PHONE SERVICE			
<i>The general conditions can be obtained from customer service.</i>			
1.1. LINE CLASSIC		EXCL VAT (EUR)	INCL VAT (EUR)
SERVICE CALLS-STANDARD RATE (normal & temporary lines)			
TRAVEL COSTS INCLUDED			
Travel to the connection place		32,2314	39,00
NETWORK CONNECTION COSTS INCLUDED			
Installation of connection point		24,7934	30,00
ACTIVATION COSTS INCLUDED			
Connexion Kit			
For the first line		41,3223	50,00
For each additional line requested simultaneously at the same address by the same line holder		20,6612	25,00
<i>Exception: costs in case of merger, take-over of lines or configuration --> sliding scale rate applied without a subscription interruption</i>			
For the first line		41,3223	50,00
For the 2nd to the 20th line (per line)		10,0000	12,10
Forfeit for more than 20 lines		250,0000	302,50
SPECIAL CONNECTIONS (add. costs)			
Exceptional connections		Estimated costs, minimum charged: the amount for an ordinary connection	
<i>Connection to another exchange in the same telephone zone</i>			
Temporary connection			
<i>Temporary connection of fixed duration of less than one year</i>			
Activation of the line		Estimated costs	
Charge for service call (if required)			
Deactivation charges			
For the first line		70,6500	85,49
For each additional line *		35,3300	42,75
<i>* (Same person, address and date)</i>			
SERVICE CALLS-REDUCED SOCIAL RATE			
<i>Conditions for social telephone rate available from customer service.</i>			
INCLUDING TRAVEL COSTS			
Travel to place of connection		16,1157	19,50
INCLUDING COSTS FOR CONNECTION TO NETWORK			
Installation of connection point		12,3967	15,00
INCLUDING ACTIVATION COSTS			
Activation of the line		20,6612	25,00
TEMPORARY SUBSCRIPTIONS - PER LINE			
RATE - LINE CLASSIC			
Monthly subscription charge		21,6942	26,25
ORDINARY SUBSCRIPTIONS - PER LINE			
<i>Minimum duration: 1 year - See Specific expenses & indemnities</i>			
STANDARD RATE - LINE CLASSIC			
Monthly subscription charge		15,7010	19,00
REDUCED RATE - LINE CLASSIC			
For social reasons		8,6142	10,42
For certain press organizations		7,8505	9,50
<i>Conditions for social or press telephone rate are available from customer service</i>			
DISCOVERY LINE			
Monthly subscription charge		8,5151	10,30
All calls (except calls mentioned below) are invoiced with a surcharge [per minute versus standard price] included calls via CSC & CPS		0,1240	0,1500

Calls to 0800 numbers and free numbers (emergency service, ...)	Free	
<i>This service is not compatible with taxation service</i>		
<i>Regarding application conditions, see general conditions</i>		
ADDITIONAL REPAIR SERVICES (per line or basic access)		
PRIVILEGE GUARANTEE (See specific costs and indemnities)	1,2395	1,50
Belgacom Office (See specific costs and indemnities)	3,7184	4,50
CASCADE		
Per line	15,7010	19,00
DIRECT INDIALING (analog junctions)		
Basic subscription per line	15,7010	19,00
Supplement for direct indialing		
Monthly subscription charge (flat rate for 1 to 5 connections)	154,9587	187,50
Monthly subscription charge per additional connection	30,9917	37,50
Per group of 100 consecutive numbers (used or reserved)	49,5868	60,00
EXCEPTIONAL CONNECTION		
Standard rate	15,7010	19,00
In addition to the standard subscription	9,6678	11,70
Supplement by HM in a straight line between telephone exchanges	5,9494	7,20
ADDITIONAL SERVICES		
CHOICE OF CALLING NUMBER FROM AVAILABLE NUMBERS		
Access charge	223,1405	270,00
Monthly subscription charge	4,9579	6,00
KEEPING SAME CALLING NUMBER IN THE SAME TELEPHONE ZONE		
Access charge	Free	
CHANGE OF CALLING NUMBER		
Access charge	27,5042	33,28
SECRET UNPUBLISHED NUMBER		
Month subscription charge for first number	Free	
For other numbers (same holder and address)	Free	
"PASSWORD" FUNCTION		
Access charge	12,8905	15,60
Monthly subscription charge	0,6016	0,73
PERMANENT CALLING RESTRICTION per type of call		
Access charge	12,8905	15,60
Monthly subscription charge	3,2232	3,90
REMOTE CONTROL OF CALLING RESTRICTION for all types of calls		
Access charge	12,8905	15,60
Monthly subscription charge	3,2232	3,90
Per activation	0,1289	0,16
PERMANENT INCOMING CALL BARRING		
Access charge	12,8905	15,60
Monthly subscription charge	3,2232	3,90
CALLING RESTRICTION TO INFOKIOSK (077, 0903, some 50 remote countries)		
Access charge	Free	
CALLING RESTRICTION TO 090-NUMBERS (to 090-numbers, except numbers giving access to internet servers [from 090930 to 090936 inclusive])		
Access charge	Free	
PRE-SET NUMBER DIAL BY LIFTING RECEIVER (Hot line)		
Access charge	12,8905	15,60
Monthly subscription	3,2232	3,90
AUTOMATIC SIGNALING OF BILLING UNITS		
Access costs	12,8905	15,60
Monthly subscription charge	3,2232	3,90
VALUE-ADDED SERVICES		
Call Forwarding	2,2181	2,68
Call Waiting	2,2181	2,68
Number display (Caller ID - CLIP)	2,2181	2,68
Caller ID restriction (non-display of your number and name - CLIR)	Free	
Fixed Destination Call (FDC)	2,2181	2,68
Anonymous Call Rejection - (ACR)	2,2181	2,68
COMFORT® Services	2,2181	2,68
See and talk - (CLIP + Call waiting)	3,5473	4,29
Smart Services Benefit Pack - (CW, CF, FDC, CLIP, CNIP)	3,5473	4,29
1919 (Automatic Recall)	Free	
Surf&Call	Free	
Three Party Conference	Free	
RINGBACK		
Per call	Free	
PHONE MAIL SERVICES		
Activation and deactivation of service	Free	

Consulting received messages		
From Belgium	National rate	
From another country	International rate	
Programming of greeting		
From the number of a service beneficiary	Free	
From another fixed-line telephone in Belgium	National rate	
Notification		
To a pager	According to destination, same rate as from a fixed-line terminal	
To a fixed-line or mobile telephone in Belgium		
To another country		
<i>The caller forwarded to phone mail pays for his call without a supplement.</i>		
PHONE MAIL BASIC SERVICES		
Activation and deactivation of service	Free	
Listen to received messages	Free	
<i>The caller forwarded to phone mail pays for his call without a supplement.</i>		

1.2 DUO LINE (NO LONGER COMMERCIALISED)	EXCL VAT (EUR)	INCL VAT (EUR)
<i>2 analog connections + 2 calling numbers</i>		
SERVICE CALLS (normal & temporary lines)		
INCLUDING TRAVEL COSTS		
Travel to place of connection	32,2314	39,00
NETWORK CONNECTION COSTS INCLUDED		
Installation of connection point	52,0661	63,00
ACTIVATION COSTS INCLUDED		
<i>Not in case of conversion of an existing Classic line</i>		
Activation		
For the first line	66,9421	81,00
For each additional line requested simultaneously at the same address by the same line holder	33,4711	40,50
<i>Exception: costs in case of merger, take-over of lines or configuration --> sliding scale rate applied without a subscription interruption</i>		
For the first line	66,9421	81,00
For the 2nd to the 20th line (per line)	10,0000	12,10
Forfeit for more than 20 lines	250,0000	302,50
Change in line configuration		Free
SPECIAL CONNECTIONS (add. costs)		
Temporary connection		
<i>Temporary connection of fixed duration of less than one year</i>		
Activation of the line		
Charge for service call (if required)		Estimated costs
Deactivation charges		
For the first line	83,0400	100,48
For each additional line *	41,5200	50,24
<i>* (Same person, address and date)</i>		
SERVICE CALLS-REDUCED SOCIAL RATE		
<i>Conditions for social telephone rate available from customer service.</i>		
INCLUDING TRAVEL COSTS		
Travel to place of connection	0,0000	0,00
INCLUDING COSTS FOR CONNECTION TO NETWORK		
Installation of connection point	39,6694	48,00
INCLUDING ACTIVATION COSTS		
Activation of the line	10,0000	12,10
TEMPORARY SUBSCRIPTIONS - PER LINE		
RATE - DUO LINE		
Monthly subscription charge	37,9339	45,90
ORDINARY SUBSCRIPTIONS - PER LINE		
<i>Minimum duration: 1 year - See Specific expenses & indemnities</i>		
STANDARD RATE - DUO LINE		
Monthly subscription charge	26,1855	31,68
DUO LINE REDUCED RATE		
For social reasons	19,0987	23,11
For certain press organizations	13,0928	15,84
<i>Conditions for social or press telephone rate are available from customer service</i>		
ADDITIONAL REPAIR SERVICES (per line or basic access)		
PRIVILEGE GUARANTEE (See specific costs and indemnities)	1,2395	1,50

Belgacom Office (See specific costs and indemnities)	3,7184	4,50	
ADDITIONAL SERVICES			
CHOICE OF CALLING NUMBER FROM AVAILABLE NUMBERS			
Access charge	223,1042	269,96	
Monthly subscription charge	4,9579	6,00	
KEEPING SAME CALLING NUMBER IN THE SAME TELEPHONE ZONE			
Access charge		Free	
CHANGE OF CALLING NUMBER			
Access charge	27,5042	33,28	
SECRET UNPUBLISHED NUMBER			
Month subscription charge for first number		Free	
For other numbers (same holder and address)		Free	
"PASSWORD" FUNCTION			
Access charge	12,8905	15,60	
Monthly subscription charge	0,6016	0,73	
PERMANENT CALLING RESTRICTION per type of call			
Access charge	12,8905	15,60	
Monthly subscription charge	3,2232	3,90	
REMOTE CONTROL OF CALLING RESTRICTION for all types of calls			
Access charge	12,8905	15,60	
Monthly subscription charge	3,2232	3,90	
Per activation	0,1289	0,16	
PERMANENT INCOMING CALL BARRING			
Access charge	12,8905	15,60	
Monthly subscription charge	3,2232	3,90	
CALLING RESTRICTION TO INFOKIOSK (077, 0903, some 50 remote countries)			
Access charge		Free	
CALLING RESTRICTION TO 090-NUMBERS (to 090-numbers, except numbers giving access to internet servers [from 090930 to 090936 inclusive])			
Access charge		Free	
PRE-SET NUMBER DIAL BY LIFTING RECEIVER (Hot line)			
Access charge	12,8905	15,60	
Monthly subscription	3,2232	3,90	
AUTOMATIC SIGNALING OF BILLING UNITS			
Monthly subscription charge	3,2232	3,90	
PERMANENT RESTRICTION OF CALLER IDENTIFICATION AND IDENTIFICATION OF PARTY CALLED			
Monthly subscription charge		Free	
VALUE-ADDED SERVICES			
Number display (Caller ID - CLIP)	2,2181	2,68	
Anonymous Call Rejection - (ACR)	2,2181	2,68	
COMFORT® Services	2,2181	2,68	
Smart Services Benefit Pack - (CW, CF, FDC, CLIP, CNIP)	3,5473	4,29	
Three Party Conference		Free	
RINGBACK			
Per call		Free	
PHONE MAIL SERVICES			
Activation and deactivation of service		Free	
Consulting received messages			
From Belgium		National rate	
From another country		International rate	
Programming of greeting			
From the number of a service beneficiary		Free	
From another fixed-line telephone in Belgium		National rate	
Notification			
To a pager		According to destination, same rate as from a fixed-line terminal	
To a fixed-line or mobile telephone in Belgium			
To another country			
<i>The caller forwarded to phone mail pays for his call without a supplement.</i>			
PHONE MAIL BASIC SERVICES			
Activation and deactivation of service		Free	
Listen to received messages		Free	
<i>The caller forwarded to phone mail pays for his call without a supplement.</i>			
1.3. DIGITAL LINES (ISDN-2)		EXCL VAT (EUR)	INCL VAT (EUR)
SERVICE CALLS (normal & temporary lines)			
INCLUDING TRAVEL COSTS			

Travel to place of connection	32,2314	39,00
INCLUDING NETWORK CONNECTION		
Installation of contact point	52,0661	63,00
ACTIVATION COSTS INCLUDED		
Activation of ISDN-2 (Standard, TWIN, Indialing, Cascade)		
For the first line	66,9421	81,00
For each additional line requested simultaneously at the same address by the same line holder	33,4711	40,50
Exception: costs in case of merger, take-over of lines or configuration --> sliding scale rate applied without a subscription interruption		
For the first line	66,9421	81,00
For the 2nd to the 20th line (per line)	10,0000	12,10
Forfeit for more than 20 lines	250,0000	302,50
CHANGE OF LINE CONFIGURATION		
For all changes		Free
SPECIAL CONNECTIONS (add. costs)		
Temporary connection <i>Temporary connection of fixed duration of less than one year</i>		
Activation of the line		
Charge for service call (if required)		Estimated costs
Deactivation charges		
For the first line	83,0400	100,48
For each additional line *	41,5200	50,24
* (Same line holder, address and date)		
SERVICE CALLS-REDUCED SOCIAL RATE		
<i>Conditions for social and press telephone rate are available from customer service.</i>		
INCLUDING TRAVEL COSTS		
Travel to place of connection	16,1157	19,50
INCLUDING COSTS FOR CONNECTION TO NETWORK		
Installation of connection point	52,0661	63,00
INCLUDING ACTIVATION COSTS		
Activation of the line	66,9421	81,00
TEMPORARY SUBSCRIPTIONS - PER LINE		
ISDN-2 & TWIN		
Monthly rate ISDN2 Standard / Indialing / Cascade	46,2000	55,90
Monthly rate TWIN	47,7500	57,78
ORDINARY SUBSCRIPTIONS - PER LINE		
<i>Minimum duration: 1 year - See Specific expenses & indemnities</i>		
STANDARD ISDN-2		
Standard rate - ISDN2	33,7747	40,87
Reduced rate for social reasons	26,6879	32,29
Reduced rate for certain press organizations	18,0737	21,87
Additional calling number (6 max)	1,4874	1,80
Closed user group (per group)	1,8592	2,25
ISDN-2 INDIALING		
Standard rate - ISDN2 (per basic access)	33,7747	40,87
Reduced rate for certain press organizations	26,6879	32,29
In-dialing (per 10 numbers)	7,4368	9,00
Possibility to keep analog calling number (per number)	7,4368	9,00
Inbound Call Security		Free
Closed user group (per group)	1,8592	2,25
	price to be multiplied with # basic access	
ISDN-2 CASCADE		
Standard ISDN2 rate (per basic access)	33,7747	40,87
Reduction for certain press organizations	26,6879	32,29
Closed user group (per group)	1,8592	2,25
	price to be multiplied with # basic access	
BELGACOM TWIN (ISDN-2 line with 2 analog connections)		
Standard TWIN rate	34,7799	42,08
Reduced rate for social reasons	27,6931	33,51
Reduction for certain press organizations	19,0789	23,09
Additional calling number (6 max)	1,4874	1,80
Closed user group (per group)	1,8592	2,25
ADDITIONAL REPAIR SERVICES (per line or basic access)		
PRIVILEGE GUARANTEE (See specific costs and indemnities)	1,2395	1,50
Belgacom Office (See specific costs and indemnities)	3,7184	4,50
DISCOUNTPLAN FOR ISDN-2 (BA)		
DISCOUNT ON VOLUME		
Monthly subscription charge	500,0000	605,00
Reduction (on monthly subscription) based on volume		

500 to 999	4% discount	
1000 to 1499	4,8% discount	
1500 to 1999	5,6% discount	
2000 to 2499	6,4% discount	
2500 to 2999	7,2% discount	
3000 to 3499	8% discount	
3500 to 3999	8,8% discount	
4000 to 4499	9,6% discount	
>=4500	10% discount	
DISCOUNT ON LONG TERM		
Monthly subscription charge	500,0000	605,00
A 3 year contract is signed	10% discount	
ADDITIONAL SERVICES		
CHOICE OF CALLING NUMBER FROM AVAILABLE NUMBERS		
<i>not applicable for series of 10 numbers</i>		
Access charge	223,1042	269,96
Monthly subscription charge	4,9579	6,00
KEEP THE SAME CALLING NUMBER IN THE SAME TELEPHONE ZONE		
Access charge	Free	
CHANGE OF CALLING NUMBER		
Access charge	27,5042	33,28
SECRET UNPUBLISHED NUMBER		
Monthly subscription charge for the first number	Free	
For the other numbers (same titular and same address)	Free	
PASSWORD' CHANGE (per line)		
Access charge	12,8905	15,60
Monthly subscription charge	0,6016	0,73
CALLING RESTRICTION TO INFOKIOSK (077, 0903, some 50 remote countries)		
Access charge	Free	
CALLING RESTRICTION TO 090-NUMBERS (to 090-numbers, except numbers giving access to internet servers [from 090930 to 090936 inclusive])		
Access charge	Free	
PERMANENT CALLING RESTRICTION per type of traffic (per line)		
Access charge	12,8905	15,60
Monthly subscription charge	3,2232	3,90
REMOTE CONTROLLED TRAFFIC RESTRICTION for all types of traffic (per line)		
Access charge	12,8905	15,60
Monthly subscription charge	3,2232	3,90
Per activation	0,1239	0,15
PERMANENT INCOMING CALL BARRING		
Access charge	12,8905	15,60
Monthly subscription charge	3,2232	3,90
PRE-SET NUMBER DIAL BY LIFTING RECEIVER (hot line)		
<i>Only TWIN, ISDN-2 Standard</i>		
Access charge	12,8905	15,60
Monthly subscription charge	3,2232	3,90
AUTOMATIC SIGNALING OF BILLING UNITS		
Monthly subscription charge	3,2232	3,90
VALUE-ADDED SERVICES		
Caller ID restriction (non-display of your number - CLIR)	Free	
Name display (Caller ID - CNIP)	2,2181	2,68
Anonymous Call Rejection - (ACR)	2,2181	2,68
RINGBACK		
Per call	Free	
PHONE MAIL SERVICES		
Activation and deactivation of service	Free	
Consulting received messages		
From Belgium	National rate	
From another country	International rate	
Programming of greeting		
From a fixed-line telephone	Free	
From another fixed-line telephone in Belgium	National rate	
Notification		
To a pager	According to destination, same rate as from a fixed-line terminal	
To a fixed-line or mobile telephone in Belgium		
To another country		
<i>Caller forwarded to phone mail pays for his call without supplement.</i>		
PHONE MAIL BASIC SERVICES		
Activation and deactivation of service	Free	
Listen to received messages	Free	

<i>The caller forwarded to phone mail pays for his call without a supplement.</i>		
1.4. DIGITAL LINES AT 2 Mbps (R2) LONGER COMMERCIALISED) (NO	EXCL VAT (EUR)	INCL VAT (EUR)
SERVICE CALLS		
ACTIVATION COSTS INCLUDED		
R2 activation per system	1.930,5948	2.336,02
CHARGE FOR INSTALLATION OR CHANGE OF INDOOR INSTALLATION		
Supply, laying of required cables	Estimated costs	
SPECIAL CONNECTIONS		
Exceptional connections	Estimated costs, minimum charged: the amount for an ordinary connection	
<i>Connection to another exchange in the same telephone zone</i>		
Temporary connection		
<i>Temporary connection of fixed duration (max. 60 days)</i>		
Activation of the line	1.930,5948	2.336,02
Charge for service call (if required)	Estimated costs	
SECURITY CONNECTION		
<i>Connection at customer's request via alternative infrastructure</i>		
Routing service for PABX calls with direct call	61,9734	74,99
MONTHLY SUBSCRIPTIONS- PER LINE		
R2		
Standard national rate (per system)	348,0425	421,13
Reduced rate for certain press organizations Per channel used by the editors	-6,6931	-8,10
EXCEPTIONAL CONNECTIONS		
Standard national rate	348,0425	421,13
In addition to the standard subscription	89,4400	108,22
Supplement by HM in a straight line between telephone exchanges	5,3297	6,45
SECURITY CONNECTION		
Monthly subscription charge in case: normal exchange		R2
in case: other exchange	Exc. Connection	
in case: back-up connection on normal exchange	354,4877	428,93
ROUTING SERVICE		
Monthly subscription charge	18,5920	22,50
1.5. DIGITAL LINES (ISDN-30)	EXCL VAT (EUR)	INCL VAT (EUR)
SERVICE CALLS		
ACTIVATION COSTS INCLUDED		
ISDN-30 activation - Outside BCS		
per system	1.930,5948	2.336,02
Conversion system R2 into ISDN-30	1.930,5948	2.336,02
Reduction (on activation costs) for volume and certain conditions fulfilled		
from 5 to 9 ISDN-30 lines	10% discount	
from 10 ISDN-30 lines	20% discount	
ISDN-30 activation - Inside BCS		
per system	965,2974	1.168,01
Conversion system R2 into ISDN-30	965,2974	1.168,01
Exception: costs in case of merger, take-over of lines or configuration		
<i>Rate applied without a subscription interruption</i>		
Flat rate whatever the number of lines	250,0000	302,50
Belgacom's Loadsharing activation		
Outside BCS	250,0000	302,50
Inside BCS	125,0000	151,25
CHANGE OF LINE CONFIGURATION		
For all changes	Free	
CHARGE FOR INSTALLATION OR CHANGE OF INDOOR INSTALLATION		
Supply, laying of required cables	Estimated costs	
SPECIAL CONNECTIONS		
Exceptional connections	Estimated costs, minimum charged: the amount for an ordinary connection	
<i>Connection to another exchange in the same telephone zone</i>		
Temporary connection		
<i>Temporary connection of fixed duration (max. 60 days)</i>		

Activation of the line	Standard price	
Charge for service call (if required)	Estimated costs	
MONTHLY SUBSCRIPTIONS- PER LINE		
ISDN-30		
Standard national rate (per Primary Rate Access)	313,0000	378,73
Numbering		
Direct dialing (per 10 numbers)	7,4368	9,00
Direct dialing (per 100 numbers)	32,0000	38,72
Direct dialing (per 1000 numbers)	128,0000	154,88
Direct dialing (per 10,000 numbers)	1.152,0000	1.393,92
Closed user group (per group), price per PRA	27,8880	33,74
Inbound Call Security		Free
Permanent restriction of identification of the line		Free
Belgacom's Loadsharing service, price per PRA	42,0000	50,82
Reduced rate for certain press organizations		
Per channel used by the editors	-6,9422	-8,40
EXCEPTIONAL CONNECTIONS		
Standard national rate (per Primary Rate Access)	313,0000	378,73
In addition to the standard subscription	89,4400	108,22
Supplement by HM in a straight line between telephone exchanges	5,3297	6,45
DISCOUNTPLAN FOR ISDN-30		
Monthly subscription charge	30,0000	36,30
Reduction (on monthly subscription) based on volume		
1 to 14		0% discount
15 to 19		12% discount
20 to 39		13% discount
40 to 59		14% discount
60 to 79		15% discount
80 to 99		16% discount
100 to 119		17% discount
120 to 139		18% discount
140 to 159		19% discount
>=160		20% discount
Discounts on the installation fee of 2 ISDN-30 (per year)		
ADDITIONAL SERVICES - PER LINE		
CALLING RESTRICTION TO INFOKIOSK (077, 0903, some 50 remote countries)		
Access restriction		Free
CALLING RESTRICTION TO 090-NUMBERS (to 090-numbers, except numbers giving access to internet servers [from 090930 to 090936 inclusive])		
Access charge		Free
PERMANENT TRAFFIC RESTRICTION by type of traffic		
Monthly subscription charge per PRA	46,4800	56,24
PERMANENT INCOMING CALL BARRING		
Monthly subscription charge per PRA	46,4800	56,24
AUTOMATIC SIGNALING OF BILLING UNITS		
Monthly subscription charge per PRA	46,4800	56,24
1.6. INTERNET		
<i>Permanent high-speed Internet access</i>		
<i>In combination with Classic, DUO or ISDN line of Belgacom (except for Internet COMFORT, FAVORITE, INTENSE and VDSL Boost: also available without fixed line)</i>		
<i>Use of DSL modem is necessary - Possibility of buying via the Belgacom points of sales.</i>		
FOR STAND-ALONE PC		
INSTALLATION		
DSL administrative expenses (included in kit)		
Connection kit	5,1240	6,20
Installation Do-It-Yourself	41,3223	50,00
Installation of BGC Internet and/or BGC TV by Belgacom (modem and/or decoder not included)	0,0000	0,00
Standard Installation	81,8182	99,00
Advanced Installation	123,1405	149,00
Optional services		
Option Ethernet-card	16,5289	20,00
Extra PC/TV installation and configuration (modem not included)	40,4959	49,00
I-Talk configuration	16,5289	20,00
<i>Configuration of the modem to enable I-Talk (telephony via your DSL-connection)</i>		
Configuration of extra e-mail box or alias	9,9174	12,00

Purchase of Wi-Fi USB stick	28,9256	35,00
<i>Material, installation and configuration included.</i>		
Additional cable (price per meter)	2,4789	3,00
<i>In the "Plus" type installation formula's 20 metres of cable are included</i>		
All-in-one boxes (Installationkit and modem) (only for Internet)		
Pack Internet modem (Thomson USB/Ethernet) PSTN	15,7025	19,00
Pack Internet/TV/I-Talk modem (wireless Philips) PSTN	65,2893	79,00
Pack Bbox	65,2893	79,00
ACTIVATION COST	41,3223	50,00
BELGACOM Internet TIME SUBSCRIPTION		
Monthly subscription charge - 2 hours connection included	4,9173	5,95
After 2 hours connection (per minute)	0,035908	0,0434
Connection cost (per connection)	0,206612	0,2500
BELGACOM Internet START SUBSCRIPTION (internet abon. incl.)		
Monthly subscription charge	15,8229	19,15
Monthly subscription charge - without Classic, DUO or ISDN Belgacom voice access -	27,2087	32,92
BELGACOM Internet COMFORT ACCESS SUBSCRIPTION **		
Monthly subscription charge	21,7355	26,30
BELGACOM Internet COMFORT SUBSCRIPTION (internet abon. incl.) **		
Monthly subscription charge	27,2087	32,92
BELGACOM Internet FAVORITE ACCESS SUBSCRIPTION		
Monthly subscription charge	26,6942	32,30
BELGACOM Internet FAVORITE SUBSCRIPTION (internet abon. incl.)		
Activation cost for Speed option	41,3223	50,00
Monthly subscription charge	35,9155	43,46
BELGACOM Internet INTENSE ACCESS SUBSCRIPTION (1 to 4 PC's)		
Monthly subscription charge	34,5868	41,85
BELGACOM Internet INTENSE ABONNEMENT (internet abon. incl.)		
Monthly subscription charge	46,8827	56,73
BELGACOM VDSL BOOST ABONNEMENT (internet abon. incl.) **		
Monthly subscription charge -includes 60 GB of volume	51,3636	62,15
ADDITIONAL VOLUME Internet START & COMFORT		
1 GB	0,8264	1,00
ADDITIONAL VOLUME Internet FAVORITE		
20 GB	4,1322	5,00
ADDITIONAL VOLUME Internet START & COMFORT		
Unlimited subscription	8,2645	10,00
BELGACOM Internet MULTI & SECURITY		
Norton Security Antivirus, + 5 GB volume/month, up to 4 users	4,1322	5,00
BELGACOM Internet POWER (NO LONGER COMMERCIALISED)		
Upload up to 400 Kbps, + 5 GB volume/month, up to 4 users	7,8512	9,50
BELGACOM I-OFFICE OPTION		
<i>Available with Internet FAVORITE and Internet INTENSE</i>		
Fixed IP address, + 5 GB volume/month, up to 4 users	25,0000	30,25
FOR COMPUTER NETWORKS		
BELGACOM Internet PRO ACCESS (limited to 10 PCs)		
<i>Maximum upload speed: 448 Kbps</i>		
<i>Maximum download speed: 12 Mbps</i>		
Installation	247,8935	299,95
Option "Full" installation	350,0000	423,50
Monthly subscription charge - unlimited volume	71,4000	86,39
Router lease and maintenance (Cisco SOHO 97/96)		Included
BELGACOM Internet PRO COMPACT (internet abon. incl.) (limited to 4 PCs)		
<i>Maximum upload speed: 448 Kbps</i>		
<i>Maximum download speed: 12 Mbps</i>		
Installation	297,8900	360,45
Option "Full" installation	350,0000	423,50
Monthly subscription charge - unlimited volume	86,7000	104,91
Router lease and maintenance (Cisco SOHO 97/96)		Included
Option [M] : maximum upload speed 512 Kbits/sec	14,0000	16,94
Option [L] : maximum upload speed 640 Kbits/sec	57,0000	68,97
BELGACOM Internet PRO (internet abon. incl.) (limited to 10 PCs)		
<i>Maximum upload speed: 448 Kbps</i>		
<i>Maximum download speed: 12 Mbps</i>		
Installation	297,8900	360,45
Option "Full" installation	350,0000	423,50
Monthly subscription charge - unlimited volume	144,8500	175,27
Router lease and maintenance (Cisco SOHO 97/96)		Included
BELGACOM Internet OFFICE ACCESS (1 LAN, unlimited no. of stations)		
<i>Maximum upload speed: 512 Kbps</i>		

<i>Maximum download speed: 4,6 Mbps</i>		
Installation	315,0000	381,15
Option "Full" installation	350,0000	423,50
Monthly subscription charge - unlimited volume	94,8193	114,73
Router lease (Cisco)	24,7894	30,00
Option [XL] : maximum upload speed 640 Kbits/sec	26,0000	31,46
Option [XXL] guaranteed : maximum upload speed 640 Kbits/sec <i>Guaranteed upload speed: 64 Kbits/sec</i> <i>Guaranteed download speed: 256 Kbps</i>		
Installation Option [XXL]	135,0000	163,35
Monthly subscription charge Option [XXL]	132,0400	159,77
BELGACOM Internet OFFICE (internet abon. incl.) (1 LAN, unlimited no. of stations)		
<i>Maximum upload speed: 512 Kbps</i> <i>Maximum download speed: 4,6 Mbps</i>		
Installation	365,0000	441,65
Option "Full" installation	350,0000	423,50
Monthly subscription charge - unlimited volume	203,0000	245,63
Router lease (Cisco)	24,7894	30,00
Option [XL] : maximum upload speed 640 Kbits/sec	26,0000	31,46
Option [XXL] guaranteed : maximum upload speed 640 Kbits/sec <i>Guaranteed upload speed: 64 Kbits/sec</i> <i>Guaranteed download speed: 256 Kbps</i>		
Installation Option [XXL]	135,0000	163,35
Monthly subscription charge Option [XXL]	196,0000	237,16

1.7. BELGACOM TV	EXCL VAT (EUR)	INCL VAT (EUR)
<i>Use of modem compatible with Belgacom TV is necessary (possibility of buying via the Belgacom points of sales)</i>		
INSTALLATION		
Activation	0,0000	0,00
Connection kit	41,3223	50,00
Installation Do-It-Yourself	0,0000	0,00
Installation of BGC Internet and/or BGC TV by Belgacom (modem and/or decoder not included)		
Standard Installation	81,8182	99,00
Advanced Installation	123,1405	149,00
Optional services		
Ethernet adapter (PLC)	61,9835	75,00
Additional Ethernet adapter plugged into the electric mains (PLC)	41,3223	50,00
Adapter for wireless TV (Ruckus)	81,8182	99,00
Additional adapter for wireless TV (Ruckus)	41,3223	50,00
Purchase of Scart-connector - Connection of existing DVD or VCR (test not included)	20,6612	25,00
<i>Required in order to keep existing DVD or VCR in no free scart connector available on TV. Material and connecting included.</i>		
Purchase of Wi-Fi USB stick	28,9256	35,00
<i>Material, installation and configuration included.</i>		
Additional cable (price per meter)	2,4789	3,00
<i>In the "Plus"-type installation formula's, 20 metres of cable are included</i>		
Decoder and remote control		
Rental	4,9587	6,00
Sale	206,6116	250,00
Sale (in case of subscription on one or more Belgacom TV services)	164,4628	199,00
BELGACOM TV SUBSCRIPTION		
Monthly subscription charge Classic +	9,2768	10,39
Monthly subscription charge TV Comfort	11,1607	12,50
Monthly subscription charge TV Favorite	19,1964	21,50
Monthly subscription charge TV Intense	27,2321	30,50
Monthly subscription charge Classic +/TV Comfort / without Classic, DUO, ISDN Belgacom voice access, Internet FAVORITE of Internet COMFORT	24,4196	27,35
Monthly subscription charge TV Favorite / without Classic, DUO, ISDN Belgacom voice access, Internet FAVORITE of Internet COMFORT	32,4554	36,35
Monthly subscription charge TV Intense / without Classic, DUO, ISDN Belgacom voice access, Internet FAVORITE of Internet COMFORT	40,4911	45,35
Monthly subscription charge All Foot	17,8125	19,95
Monthly subscription charge My Club	8,8839	9,95
Monthly subscription charge Bouquet Movies & Sports	13,3482	14,95
Monthly subscription charge Bouquet Select	13,3482	14,95
Monthly subscription charge Bouquet X-Adult	13,3482	14,95

Monthly subscription charge Bouquet Kids, Entertainment, Nature & Discovery, Music & culture or Nostalgie	4,4643	5,00
Monthly subscription charge Bouquet Sport & Pleasure	8,9286	10,00
Monthly subscription charge Comfort View	1,6875	1,89
BELGACOM TV ON DEMAND		
Socccergame Saturday, pay per view	4,4643	5,00
Socccergame Friday/Sunday, pay per view	7,1429	8,00
Catalog of movies from 2 to 7€ depending on type of movie		
RTL à l'infini Selection, monthly subscription charge	4,9174	5,95
VRT ooit gemist, monthly subscription charge	4,9174	5,95
VRT & VTM archives, from 0,5 to 2€ depending on type of program		

2. TELEX SERVICE

TELEX	EXCL VAT (EUR)	INCL VAT (EUR)
ACCESS		
Access charge		
Per connection	223,1042	269,96
SUBSCRIPTION		
MONTHLY SUBSCRIPTION CHARGE		
Per connection	21,2693	25,74
ADDITIONAL SERVICES		
TELEXBOX		
<i>Lease of undetermined duration of a 'box' in a public office. All messages concerning the holder are kept and made available to him/her.</i>		
Monthly subscription charge	1,8096	2,19